

Notice of References Cited

Application/Control No.

10/700,353

Applicant(s)/Patent Under

Reexamination

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Examiner

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3691

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U.S. PATENT DOCUMENTS

*	Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
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NON-PATENT DOCUMENTS

*	Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
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V	Bruce Mohl and Patricia Wen, "CUSTOMERS RELATE CREDIT-CARD COMPANY SERVICE WOES", Globe Staff. Boston Globe. Boston, Mass.: Oct 24, 1999. pg. B.2.
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a))
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